

## Anders Edelsgren - Misscommunication

Senior Consultant

### Profile



Anders is a positive and social person. He works with great focus in a structured and accurate way. He is very good at expressing himself in speech and writing in both Swedish and English (and less well in French, Indonesian and Finnish).

Anders main areas of competence are web development, education and project management. His greatest professional strength is his ability to analyze and understand the needs of customers and to transform those needs into educational events or system specifications.

Anders is a much appreciated teacher and lecturer and he often takes on the role of mentor or project manager. Anders extensive competence in communication and education, combined with his technological skills makes him a great asset for customers with the need for user friendly and yet flexible solutions.

In private, Anders likes to travel to far off places in the world and to enjoy the outdoors by sailing and skiing. He is also a movie connoisseur and spends a lot of time with his friends, who live all over the world.

#### Background

- Born 1972
- Working since 1996
- BA in media and communication studies
- Main areas: Education, Feasibility studies, analysis, system specifications and programming
- Specialties: Web content management, security, workflow, CRM, technical writing

## Education

University of Stockholm	BA in Media and communication studies
University of Stockholm	Mathematics and computing
LearningTree	Train The Trainer
LearningTree	Developing a web site
LearningTree	Technical Writing
University of Stockholm	Cinema studies
Mindset	Management and leadership program
LearningTree	Developing Ajax Web Applications

## Certificates

IBM Certified Application Developer	Lotus Notes and Domino 6/6.5
Lotus CLS R5	Domino Designer R5 Fundamentals
Lotus CLP R5	Domino R5 Application Developer
Lotus CLP ND6	Notes Domino 6 Application Developer
Lotus CLS ND6	Notes Domino 6 Server Administrator
Lotus CLI ND6	Certified Lotus Instructor Application Development

## Areas of expertise

### Knowledge

- Education
- Mentorship
- Feasibility studies, analysis and system specifications
- Programming and system architecture
- Technical project management
- Documentation and technical writing

### Business Experience

- Unions
- Industries
- Government and military
- Banking and finance

### Programming languages

LotusScript  
JavaScript  
HTML/DHTML  
XML  
AJAX  
SQL  
ASP  
HTTP

### Applications

Lotus Notes Domino  
Web Services  
MS Office

### Databases

Lotus Notes  
SQL

### Platforms

Lotus Domino  
MS IIS  
Apache  
WebSphere  
Windows  
XP/NT/2000/98  
MS Office

## Project Experiences

### **Ledarna – Feasibility study and project management**

Feasibility study, technical specifications, demand analysis and advice of purchase for the new [www.ledarna.se](http://www.ledarna.se).

### **LearningTree International – Public education**

Teacher for course 986 - Developing Ajax Web Applications.

### **Leylock IT – AJAX-education**

Author and teacher of public course entitled AJAX and Web Best Practices – Domino Edition.

### **Nynäs Petroleum – Programming of document locking functionality**

Programming of check in/check out functionality for Nynäs' existing intranet.

### **City of Örebro – Analysis of workflow management systems**

Analysis of workflow management systems Public 360° from Software Innovation and W3D3 from FormPipe, regarding their abilities to be integrated with Lotus Notes E-mail.

### **Nynäs Petroleum – Excel import**

Development of program to import and convert large amounts of measurement data from hundreds of complex Excel documents.

### **Dagens Nyheter – Offline client for DN's web TV**

Development of web based offline client for the newspaper's web TV. The client is used by ad salespersons to show customers a portfolio of video and animated ads.

### **Skärsjövåle's Fjällanläggning AB – Content Management System**

Web based WYSIWYG Content Management System for [www.skarsjovalen.com](http://www.skarsjovalen.com).

### **Ementor/Swedish National Defense – Education designer**

Analysis of needs, and development of all educational material needed for upgrading the Swedish National Defense's Lotus Notes environment from version 5 to version 7.

### **Norsk Hydro – Feasibility study and system architecture**

Feasibility study and system architecture of workflow application used for all error handling of machinery within the company.

### **Extreme Music – Feasibility study and system architecture**

Feasibility study, system architecture and project management of [www.extrememusic.se](http://www.extrememusic.se). The web site is used to distribute the world's largest collection of production music for use in commercials, TV, radio, movies and other media.

### **LearningTree International – Public education**

Teacher for course 319 - Technical Writing: A Comprehensive Hands-On Introduction.

### **Candy King International – Content Management Systems**

Development of WYSIWYG multilingual content management systems for [www.karamellkungen.se](http://www.karamellkungen.se) and four other national web sites (UK, FI, NO, DK) and three national intranets (SE, UK, NO).

### **Norsk Hydro – Feasibility study and system specifications**

Feasibility study, demand and system specifications for a customer relationship management system and order intake system.

**Candy King – Administration**

Administration and further development of a Customer Relationship Management system connected to an SAP server.

**Ledarna – Mentorskap**

Mentor to Ledarna's IT-department, initiating projects regarding education, effectiveness of system development and administration and performance enhancing of all IT-systems.

**Bilda Förlag – Content management System and E-commerce web site**

Development of CMS for web site [www.bildaforlag.se](http://www.bildaforlag.se) with an integrated e-commerce site using connections to business system Jeeves.

**Swedish Authority – Security analysis**

Security analysis of a large Domino environment and hands on recommendations on how to secure the environment. The name of the customer is confidential by Swedish law.

**Swedish Government – Customer Relationship Management System**

Development and system specification of international CRM system for the Swedish government.

**Leylock IT – Domino security education**

Author and teacher of the first and only Lotus Domino security course in Sweden.

**OM Technology – Security analysis**

Security analysis of the Stockholm Stock Exchange Domino environment, including hands on recommendations on how to secure the environment.

**Toyota Sweden – Feasibility study**

Feasibility study of a new intranet, including analysis of existing intranet, workshops with key assets, and specification of demands for the new intranet. Also programming of some of the more advanced features.

**Brandskyddslaget – Analysis, documentation, development**

Analysis of existing Domino environment. Technical documentation and enhancements of existing applications.

**Summa Information – Feasibility study NipNet**

Feasibility study leading up to the migration of several applications to and from Progress, Domino and Oracle.

**Norsk Hydro – Feasibility study and development**

Analysis and system architecture for a new intranet and a service station register. Development of a DHTML user interface and MS Office integration of web applications.

**Ledarna – Development**

Development of applications for collecting, analyzing and displaying economic statistics.

**Förenade Liv – Application development and mentor**

Education and support for Domino developers and development of an invoice management system with connections to Oracle.

**Ledarna – Feasibility studies and system architecture**

System architecture for applications dealing with online education and cooperation/networking.

**Vårdguiden – Analysis and security development**

Analysis and development of the security model for [www.vardguiden.nu](http://www.vardguiden.nu).

**Ledarna – Project management and development**

Project management and development of [www.ledarna.se](http://www.ledarna.se).

**Ledarna – Feasibility study and system architecture**

Feasibility study and system architecture for a brand new web site, [www.ledarna.se](http://www.ledarna.se).

**LearningTree International – Public education**

Teacher for course 470 - Developing a web site.

**Ericsson – QuickPlace**

Development of a global extranet application for mobile operators world wide. Lotus QuickPlace was used.

**Fastighets AB Förvaltaren – Analysis and documentation**

Analysis of Fastighets AB Förvaltaren's Domino environment. Production of policy documents to set a corporate standard for all Domino development and administration. Establishment of routines for continuous documentation of all Domino related issues.

**Datareal AB – Content Management System**

Development of a public web site CMS. HTML, DHTML, JavaScript and ASP was used.

**Edgeguide AB - Content Management System**

Development of a public web site CMS. HTML, DHTML, JavaScript and ASP was used.

**SEB – Web development and analysis**

Development of a Domino web application for real estate loans on one of the leading Internet banks. Development of ASP application for updating of real estate interest rates for use on internet bank, Palm Pilots and third party applications. Analysis of security issues concerning public Domino applications.

**Swedish ESF-council – Education and development**

Development of public web site using DHTML and JavaScript. Counseling for decision makers and custom made education for end users, web masters and editors.

**Svensk Fastighetsförmedling – Web development**

Development of ASP/SQL application for use on an intranet. The application is used to administer nation wide education programs and for promotion, booking, and statistics of the company's education and certification programs.

**The Swedish Centre for International Youth Exchange – Web community**

Development of [www.mytellus.com](http://www.mytellus.com), a public web community. Applications for news, member registration, messaging, sales etc. The application was developed on Domino for use by web clients only, including the administration interface. Education of editors and administrators.

**Picnic AB – Scalable intranet**

Development of scalable intranet including, news services, address book, document archive, discussion, user administration, customer registry and user guide. Developed on Domino for web clients.

#### **Praktikertjänst AB – Extranet**

Development of extranet for 1400 users. Migration of old application and construction of new ones using Domino R5. Counseling for decision makers, education of information producers and end users and implementation of user interfaces.

#### **The Swedish Centre for International Youth Exchange – Management**

Project management, development, editor in chief and education regarding a public service for studies and work opportunities over seas. Lotus Domino for Notes and web clients was used.

#### **Sida – Analysis**

Analysis of Sida's (Swedish International Development Cooperation Agency) public information services. Design of applications for effective information management through e-mail, call center and visits and integration with Domino intranet and public web site.

#### **Sida – Custom made education and analysis**

Analysis of the staff's (550 people) Internet use and skills. Development of custom made courses in Internet use for beginners and advanced users. Education of all staff and development of handbook and other learning tools.

#### **Sida – Counseling**

Counseling regarding purchase of intranet. The project included analysis of quotations and guidance for decision makers.

#### **Sida – Education and development**

Project management, education and development of Sida's public lecturing services. Education of more than 10.000 people, chief of staff, development of systems for booking, visitor statistics, orders, marketing and internal communication. Education of staff.